Beverley Rose, The Netherlands





User Research Centre



Dutch association of experienced experts



Quality system for the profession of peer support workers





User Research Centre



A collaborative *virtual network* of user-researchers in mental health.

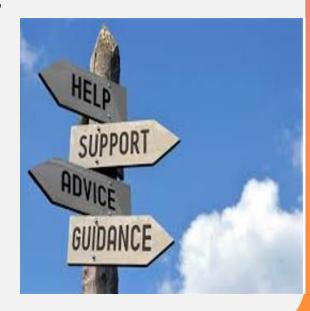


Results and solutions, helpful for organisations and their members to *improve the field*.



Dutch association of experienced experts in care and welfare

- Since 2012
- Connecting peers, active in various professional roles:
 - Peer support worker
 - Quartermaster
 - Advocates
 - Advisor
 - Teacher, Trainer, Coach, Supervisor
 - Researcher
 - Other professionals with lived experience
 - Etc.



Peer experts in The Netherlands

- Built within the psychiatric user movement
- The number of peer workers is increasing
- Administrative agreement 2019-2022: "more and better use of people with lived

experience"

Starting points

Patient/client is co-creator



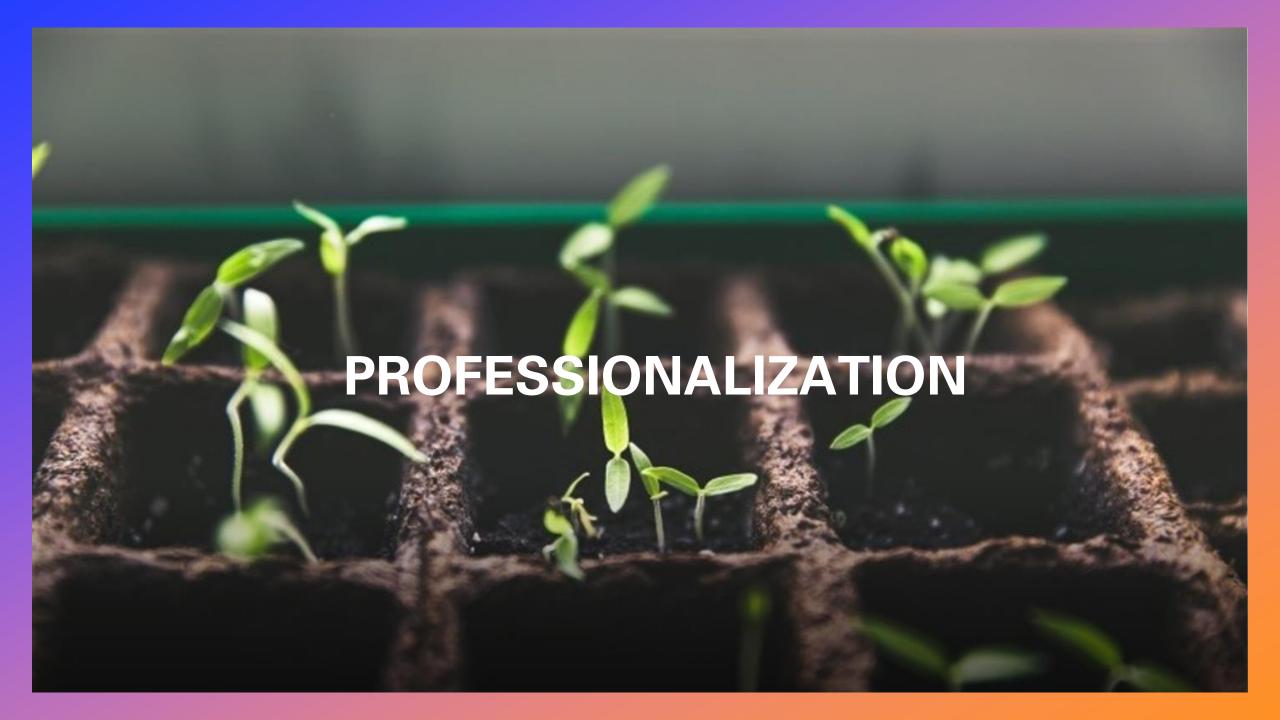
- Individuel level
 - >treatment, shared decision making
- System level
 - >team

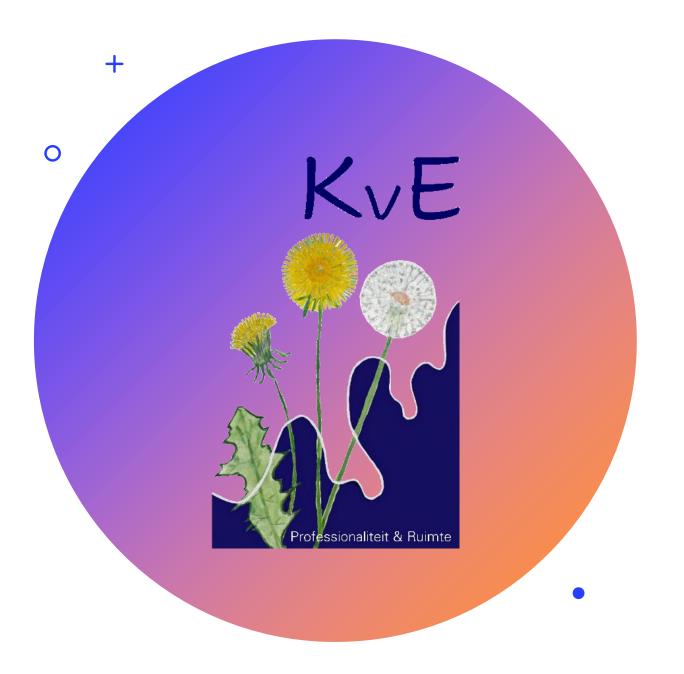
- Policy level
 - >service, government



2020-2022 National study and development quality system

- Funded by the Ministry of Health
- Focus = Mental Health care





KvE project

Four subprojects:

- 1. Study
- 2. Quality standard
- 3. Streamline training & assessment framework
- 4. Professional register and code, BoKVAS



1. A national study about peer workers

- How many?
- Where do they work?
- Doing what (exactly)?
- Certified or not?
- Paid or not?
- Satisfied? Why (not)?
- How do they experience their role in 'the system'?
- Etc.

2. Quality standard

Including guidelines



3. Streamline training

- Including assessment framework
- Curricula 2, 3, 6, 7 (besides 4 & 5)



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- Including BoKVaS
- Registration based on training and/or experience
- Code to create clarity for peer workers, clients, other professionals



where?

BoKVAS

Body of Knowledge, Values, Attitudes and Skills



PROFESSIONALIZATION BECAUSE... IT IS ALL ABOUT THE PROFESSION

